

**Terms & Conditions
Ulster Farmers Union (UFU) Offer (NI)**

Calor UFU Offer – Terms & Conditions (Northern Ireland)

1. These Terms and Conditions of Calor Gas Northern Ireland Limited, trading as Calor Gas and Calor Kosangas (“Calor”), apply only to new or existing Domestic Customers who are members of the Ulster Farmers Union.

2. Eligibility

2.1. This offer is available exclusively to **Domestic Customers** who are **current members of the Ulster Farmers Union (UFU)** and reside in **Northern Ireland**. A valid UFU membership card is required.

3. How to Apply

3.1. To apply, please visit the Calor website at [Exclusive Calor Gas Offer for Ulster Farmers Union Members | Calor Ireland](#).

3.2. Once there, navigate to the application section towards the bottom of the webpage and complete the online form. Ensure all required fields are filled out accurately. After submitting the form, your information will be reviewed internally to determine your eligibility for the offer. You will then be contacted by a member of our team should you meet the necessary criteria.

4. Definitions

4.1. **Domestic Customer:** A customer using LPG for domestic (home energy) purposes.

4.1.1. **New Domestic Customer:** A customer entering into a **first-time Agreement for Supply of LPG** with Calor. This excludes former or renewing customers.

4.1.2. **Existing Domestic Customer:** A customer with an **active or renewing Agreement for Supply of LPG** with Calor.

5. Offer Details

5.1. **Eligible** customers may apply for the following benefits:

5.1.1. **New Domestic Customers may receive:**

- i. Free Boiler (valued between £1,200–£1,500) or a Free Initial Gas Fill (approx. £1,000 value),
- ii. 15% discount on monthly or by-fill Calor bills,

iii. 50% discount on annual tank rental (worth £50).

5.1.2. Existing Domestic Customers may receive:

- i. 15% discount on monthly or by-fill Calor bills,
- ii. 50% discount on annual tank rental (worth £50).

5.1.3. Only one offer may be claimed per customer.

5.1.4. Offer does not apply to Calor metered customers.

6. Membership & Validity

6.1. If UFU membership lapses during the supply agreement, the customer will revert to standard pricing upon agreement expiry.

6.2. Offer valid from 1st March 2025 to 28th February 2027.

6.3. Applicants must be 18 years or older.

7. Application & Verification

7.1. All applications are subject to inspection, verification, and approval by Calor.

7.2. The offer is non-transferable, non-refundable, and has no cash value.

7.3. Cannot be combined with any other Calor offer.

8. Data Protection

8.1. By applying, customers consent to Calor sharing their **name and UFU membership number** with the UFU to verify eligibility. Data will be handled in accordance with the **UK Data Protection Act 2018, the Irish Data Protection Acts 1998 & 2018** and the **General Data Protection Regulation (EU 2016/679)**.

9. Installation & Liability

9.1. Customers are responsible:

9.1.1. for ensuring that all gas installations are performed by RGI-registered LPG installers,

9.1.2. for ensuring that all gas installations are compliant with manufacturer instructions, building regulations, and Irish and UK Standards, and

9.1.3. for cost of boiler installation.

9.2. Calor is **not liable** for:

9.2.1. Installation quality,

9.2.2. Installation costs,

9.2.3. Appliance warranties, and

9.2.4. Ongoing maintenance.

9.3. Clause 17 of the Calor Supply Agreement (limitation of liability) applies to this offer, with “Equipment” extended to include “new LPG appliance”.

10. Exclusions

10.1. Employees of Calor, third-party contractors, and their immediate or extended families are **not eligible** for this offer.

11. Right to Withdraw

11.1. Calor reserves the right to **amend or withdraw** this offer at any time without prior notice.