

**Terms & Conditions (ROI/NI)**  
**The Big Calor Giveaway 2024**

1. These Terms and Conditions of Calor Teoranta, trading as Calor Gas, Calor Ireland, and Calor Kosangas (“Calor”)/Calor Gas Northern Ireland Limited, together (“Calor”), apply to domestic customers in Republic of Ireland or Northern Ireland (“the Entrant”) and wish to participate in the Big Calor Giveaway 2024 (the “Competition”).
2. In order to take part in the Competition, the Entrant must:
  - a. be a domestic customer i.e. a customer who is purchasing the product for residential purposes only;
  - b. scan an instore QR code displayed at point of sale at our authorised Calor dealers, and by following the online instructions (the QR code and link to competition is also available via Calor’s Facebook, Instagram, Tiktok and LinkedIn pages and website);
  - c. be aged 18 years or over; and
  - d. be a resident in the Republic of Ireland or Northern Ireland.

The prizes available to win are:

- 16 entrants will win a year’s free worth of Calor cylinder cooking gas ( 12 months of free gas consists of 4 free refills of either 11.34kg butane or 11kg propane cylinders for a gas cooker) The winners will inform Calor on which Calor Authorised Dealer they want to receive their free cylinder gas from for the year and deal directly with the chosen Calor dealer.
  - 25 entrants will win a Manhattan Cabinet Heater. 1 heater per person.
  - 8 entrants will win Calor Goody Boxes which include Calor mug, hot water bottle, hot chocolate, a Calor beanie hat and a cookbook.
  - 1 entrant Hotel Breaks €500 voucher for one of the following hotels; Harveys Point, Farnham or Aghadoe Heights. The winner is to inform Calor on which hotel they would like the voucher for. This Hotel voucher is also subject to the it’s own Terms and Conditions which are available at [Harveys Point: <https://www.harveyspoint.com/terms-conditions.html>; Farnham : <https://www.farnhamstate.ie/gift-vouchers.html>; Aghadoe Heights: <https://www.aghadoeheights.com/gift-vouchers>
3. Calor shall not be responsible for any matter arising out of or resulting from the Competition or enjoyment of the Prizes.
  4. Only one entry to the Competition is available per Entrant and any claims relating to subsequent entries will not be valid.
  5. The prize winners will be picked every Friday between 30<sup>th</sup> September to the 24<sup>th</sup> November 2024. There will be 6-7 winners picked every week and will be notified by phone or email.
  6. All gas installations must be installed and certified to conform to the requirements of Irish Standard 820 Non-Domestic Gas Installations/ Gas Safety (Installation and Use) Regulations (Northern Ireland) 2004, current Building Regulations and appliance manufacturer’s installation instructions.
  7. Furthermore, Calor will not be responsible or liable for or in connection with the warranty or manufacture of any new appliance, for which this Calor offer has been redeemed. The Customer is responsible for ensuring that they maintain their new LPG appliance in accordance with the new appliance manufacturer’s instructions. For the avoidance of doubt, this includes Manhattan Cabinet Heaters offered as part of the promotion.

8. Save for death or personal injury Calor will not be liable for any loss (including economic loss) suffered to or sustained by any person or property as a result of any act or omission of Calor, nor will their servants or their agents in developing, planning and administrating the Competition, distributing the Prizes to the winning Entrant or following the distribution of the Prize; Calor accepts no liability for errors or omissions contained within the details, descriptions or specifications of the Prizes. It is the responsibility of each Entrant (and in particular the Winning Entrants) to satisfy themselves as to the accuracy of any such details.
9. The Prize is non-transferable and cannot be refunded or exchanged. There is no monetary cash value offered.
10. The Competition is subject to availability and may be withdrawn or changed by Calor at any time and without notice.
11. This Competition is strictly limited to one Entrant at a time. Multiple entries by the same individual will not be accepted.
12. The Competition will begin on 30th September 2024 and ends on the 24<sup>th</sup> November 2024. of September 2023 and ends on 13<sup>th</sup> of October 2023.
13. Purchase is necessary to enter the Competition.
14. Calor is not responsible for lost, corrupted or delayed entries.
15. Calor reserves the right to withdraw, cancel, suspend or amend the Competition or the terms and conditions of the Competition, with no liability to any Entrant, the Winning Entrants or any third party. By accepting the Prize, each Winning Entrant will be asked to provide explicit consent for the use of their name and picture for advertising and promotional purposes. This consent is voluntary and can be withdrawn at any time by contacting [marketingdepartment@calorgas.ie](mailto:marketingdepartment@calorgas.ie). The name and county of the prize-winner will be displayed on Calor's Facebook page, Instagram account, TikTok account, LinkedIn page, and/or X (formerly Twitter) account for a period of six months after the prize-winner has been selected.
16. A Calor employee and/or a Calor third party contractor and/or any member of a Calor employee's immediate and or extended family and/or a Calor third party contractor's immediate and or extended family are excluded from ever availing of these terms and conditions.
17. Calor will make use of and process the personal data you provide in connection with the Competition to the extent and for the time necessary to administer this Competition and all processing will be in accordance with Calor's Data Privacy Notice.  
  
Visit <https://www.calorgas.ie/privacy> for further information about how we process your information or how you may access and correct the personal data we hold about you.
18. The Competition and these terms and conditions are governed by Irish Law. Any dispute arising out of or in connection with this Competition shall be dealt with exclusively by the Courts of Ireland.
19. Republic of Ireland: Calor Gas is committed to protecting the privacy of its customers in compliance with its obligations under the Data Protection Acts 1988 to 2018 and General Data Protection Regulation (Regulation (EU) 2016/679).

Northern Ireland: Calor Gas is committed to protecting the privacy of its customers in compliance with its obligations under the UK Data Protection Act 2018, the UK General Data Protection Regulation (“UKGDPR”) and any legislation in Northern Ireland to implement the UKGDPR, to administer your account and to provide our services and products.