

Home Energy Upgrade Package

Quotation Acceptance



Customer Name & Address:		Invoice Name & Address (if different):	
Mobile:	Quotation Date:	Quotation Number:	
Phone:			
Email:			

Energy Upgrade Package Quotation pricing details	Installer to complete:
Home Energy Upgrade Installation Package <i>See installer quotation for details</i>	£ <input type="text"/>
Delivery and commissioning of tank and regulators	£ <input type="text"/>
33m x 25mm PE piping, 2 termination kits, 3/4" valve	£ <input type="text"/>
Tank base	£ <input type="text"/>
Total excluding VAT	£ <input type="text"/>
VAT @ 20%	£ <input type="text"/>
Total including VAT	£ <input type="text"/>
Deposit @ 20%	£ <input type="text"/>
TOTAL	£ <input type="text"/>
Financing over 12 months <input type="checkbox"/> or 24 months <input type="checkbox"/> (if applicable)	
Monthly Repayments	£ <input type="text"/>
Promotional Offer Options:	
FREE Boiler <input type="checkbox"/> Boiler Support <input type="checkbox"/> 1000 Litres FREE Gas <input type="checkbox"/> Other <input type="checkbox"/>	

Confirmation and Acceptance
<p>I confirm that I have read and fully understand the contents of this Quotation Acceptance (including the Terms and Conditions). I am the owner of the property and I have the authority to enter into this Quotation Acceptance. This Quotation will remain valid for a period of 28 days from the Quotation Date.</p> <p>Promotional Offer Options:</p> <p>NAME: _____ DATE: _____</p> <p>SIGNATURE: _____</p>

Terms and Conditions:

1. New Customer

- 1.1 Each installation must be requested by the owner of the property only. This Home Energy Upgrade Offer is only available to new Calor customers signing up for a new Gas Supply Agreement for a fixed term of 24 months at the same time as this Home Energy Upgrade. The term "customer" means the customer named as a party to the new Gas Supply Agreement with Calor. "Gas" means commercial propane, commercial butane or any other liquefied petroleum gas supplied to the Customer by or on behalf of Calor only.
- 1.2 The customer agrees to supply proof of identity such as a valid passport or driver's licence and must also submit a copy of same with return of this Quotation Acceptance.
- 1.3 This offer is subject to availability and may be withdrawn or changed at any time.

2. Quotation

- 2.1 The quotation is based on a replacement boiler within 1 metre of the existing boiler or in the event of a new build based on the installation of a boiler.
- 2.2 By signing this Quotation Acceptance you are confirming that you are and will be bound by it.
- 2.3 This quotation will remain valid for 28 days from the Quotation Date.
- 2.4 By signing this Quotation Acceptance you confirm that you understand that a separate agreement is required for the supply of a Calor storage vessel and gas by Calor and that, as set out in Clause 1, you must be a new Calor Customer to be eligible for the Home Energy Upgrade Offer.

3. Title

- 3.1 Unless otherwise stated, each installation and any equipment provided shall remain the property of Calor until full payment is made.
- 3.2 The customer is responsible for maintenance and the cost of maintenance on the equipment on the Home Energy Upgrade installation.
- 3.3 The equipment and Home Energy Upgrade installation is subject to inspection by Calor.

4. Payment

- 4.1 The customer agrees to make a payment(s) for the installation either in full in advance or by Direct Debit under the terms of the Direct Debit Mandate for the Finance Option which is to be signed and returned with this Quotation Acceptance and the required Deposit as set out in Clause 8.
- 4.2 Any missed or non-payment of any Monthly Instalment Payment for the Home Energy Upgrade installation may result in immediate legal action to recover the full balance owing on the installation.
- 4.3 In the event that you cancel the Direct Debit Mandate, Calor can immediately seek to recover the full balance owing on the Home Energy Upgrade Installation.
- 4.4 In the event that the customer sells the property where the installation is located the customer must notify Calor of this in writing and any outstanding payments shall be recalled immediately and in full by Calor.

5. Liability

- 5.1 Calor does not accept responsibility or liability for loss or damage arising in respect of the installation and other work for the Home Energy Upgrade, save to the extent caused or contributed to by the negligence of Calor or its agents.
- 5.2 Calor cannot be held responsible for the quality of the boiler or any warranty given by the manufacturer of a boiler. Calor cannot be held responsible for the installation of the boiler by the Gas Safe Registered Installer.
- 5.3 For the avoidance of doubt, Calor does not accept responsibility or liability for oil leaks or oil pollution, save to the extent caused or contributed to by the negligence of Calor or its agents.

6. Installation

- 6.1 The boiler must be installed by a fully competent and Registered Gas Safe Installer in Northern Ireland.
- 6.2 Only persons who have successfully completed the appropriate GAS SAFE REGISTER courses may carry out work on gas installations.
- 6.3 The installation must be installed and certified to confirm to the requirements of Building Standard 813:2014 Domestic Gas Installations (Edition 3) (+A1:2017), current Northern Ireland Building Regulations and the relevant appliance manufacturer's installation instructions.

7. Data Protection

- 7.1 To the extent that Calor collects Personal Data from you in the course of performing its obligations under this Quotation Acceptance, Calor will process such Personal Data in accordance with the Data Protection Act 1998, and from May 2018, the EU General Data Protection Regulation ("GDPR") and any legislation in Northern Ireland to implement the GDPR, to administer your account and to provide our services and products.
- 7.2 The purposes for which Calor may process Personal Data include for the purposes of setting up, monitoring and managing the Home Energy Upgrade Package, its Confirmation and Acceptance, all installations, finance, obtaining credit references, obtaining, maintaining and exchanging information on meter points, with Registered Gas Safe Installers, reporting to statutory authorities and regulators, billing, call data management and, depending on your written preferences, direct marketing purposes as notified by you.
- 7.3 We may pass Personal Data to our agents and service providers when relevant for these purposes.
- 7.4 You may request a copy of, or notify us of any changes to, your Personal Data by writing to us at legal.department@calorgas.ie, by calling 1850 812 450, or by writing to us at: Data Protection, Calor Teoranta, Long Mile Road, Dublin 12, Ireland, and in accordance with our obligations under the Data Protection Acts, the Northern Ireland Information Commissioner's Office, and the GDPR, we will update or delete your Personal Data accordingly.

8. Finance Option Terms and Conditions

- 8.1 Calor offers a Finance Option to new Calor customers to make it easier to pay for their Home Energy Upgrade Package, by accepting payment in twelve (12) or twenty-four (24) Monthly Instalment Payments. Pursuant to this Finance Option, Calor will make the payment(s) directly to the RGII Approved Installer.
- 8.2 Calor supplies this Finance Option directly to its customers for the Home Energy Upgrade Package at 0 % APR.
- 8.3 Deposit: In order to avail of the Finance Option, the customer must pay a deposit of 20% of the value of the Home Energy Upgrade Package upon execution of the Quotation Acceptance.
- 8.4 This Finance Option is available only for this Home Energy Upgrade Package including VAT, excluding the deposit as noted on the Quotation Acceptance and agreed by the customer.
- 8.5 The customer must pay the Finance Option by the number of Monthly Instalment Payments detailed in the Quotation Acceptance. These are the minimum payments required. The customer may make additional payments at any time. If you do make an early repayment of any part of the Finance Option, the amount of any remaining Monthly Instalment Payments will (save for any adjustment necessary to the last Monthly Instalment Payment) remain the same but the number of them will reduce to take account of the early repayment.
- 8.6 For those customers who opt to pay their Monthly Instalment Payments by the Direct Debit Mandate, Calor reserves the right to cancel the Finance Option upon receipt of any notification from the customer or any financial institution or other third party of cancellation of the Direct Debit Mandate and to seek payment in full of the balance owed under the Home Energy Upgrade immediately.
- 8.7 This Finance Option is only available to new Calor customers. If, at any time, a customer chooses to end their Gas Supply arrangement with Calor and move to another supplier, any balance owed under this Finance Option must be paid in full prior to the customer's cancellation of the Gas Supply agreement.