

Terms & Conditions
– March Special Offer 2026

1. These Terms and Conditions of Calor Teoranta, trading as Calor Gas, Calor Ireland, and Calor Kosangas (“Calor”)/Calor Gas Northern Ireland Limited, trading as Calor Gas and Calor Kosangas (“Calor”), apply only to new domestic and/or self-build domestic Calor customers resident in Republic of Ireland or Northern Ireland (“the “Customer”) signing up for a new Gas Supply Agreement (the “Supply Agreement”) for a fixed term of 24 months at the same time as this promotion.
2. This March Special Offer document and these Terms and Conditions are only available to Domestic Customers whose expected consumption has been assessed by a Calor Sales Representative and is anticipated to be in excess of 1 tonne of LPG annually. The Calor Sales Representative will make the final determination as to whether a customer meets the requirements for the March Special Offer. This decision is made at the sole discretion of the Calor Sales Representative and is final and binding.
3. This March Special Offer is only available to Domestic Customers who have entered into an Agreement for new bulk gas installations of Calor home heating for domestic, self-build customers in the Republic of Ireland or Northern Ireland. This March Special Offer does not apply to change of ownership customers or metered estate customers.
4. Where a Domestic Customer satisfies the conditions set out at Clause 1 – 3 above the Customer shall be entitled to 250 litres of Free LPG (the “March Special Offer”).
5. Only one March Special Offer available per Domestic customer and any claims relating to subsequent installations will not be valid.
6. Domestic Customers are responsible for ensuring that their gas installation is installed by persons who have successfully completed the appropriate gas installer course, who are registered with [RGII/Gas Safe] to carry out work on LPG installations that such installations are installed in accordance with the appliance manufacturer’s instructions. Calor will not be responsible or liable for or in connection with the installation of any new LPG appliance under this May Special Offer.
7. All gas installations must be installed and certified to conform to the requirements of Irish Standard 820 Non-Domestic Gas Installations/ Gas Safety (Installation and Use) Regulations (Northern Ireland) 2004, current Building Regulations and appliance manufacturer’s installation instructions.
8. Furthermore, Calor will not be responsible or liable for or in connection with the warranty or manufacture of any new LPG appliance which has been installed, for which the March Special Offer has been redeemed. The Customer is responsible for ensuring that they maintain their new LPG appliance in accordance with the new LPG appliance manufacturer’s instructions.
9. Clause 17 of the Supply Agreement in respect of the limitation of liability of Calor will apply to the March Special Offer as if it were set out in full herein and as if the defined term “Equipment” was defined as including “new LPG appliance” in the sub-clause thereunder.
10. Applications to qualify for and avail of the March Special Offer will be subject to inspection, verification and acceptance by Calor personnel.
11. Calor reserve the right to withhold or withdraw the March Special Offer at any stage if eligibility criteria are not met or if any relevant information is withheld or misrepresented.

12. The March Special Offer is non-transferable and cannot be refunded or exchanged. There is no monetary cash value offered.
13. The March Special Offer is subject to availability and may be withdrawn or changed by Calor at any time and without notice.
14. The March Special Offer is available in conjunction with the standard “New Domestic Customer Offer” only and no other offer may be applied.
15. The March Special Offer is valid from 1st March 2026 and ends on 31st March 2026.
16. Installations must be complete before 30th June 2026 in order to avail of this promotion.
17. Only persons aged 18 and over can apply for the March Special Offer.
18. In the event that any of these Terms and Conditions conflicts with any of the terms of the Supply Agreement, these Terms and Conditions will prevail.
19. A Calor employee and/or a Calor third party contractor and/or any member of a Calor employee’s immediate and or extended family and/or a Calor third party contractor’s immediate and or extended family are excluded from ever availing of these terms and conditions.
20. Calor is committed to protecting the personal data of its customers and ensuring your privacy. To the extent that Calor collects personal data from the Customer in the course of performing its obligations under the Promotion and/or to administer the Customer’s account and to provide our services and products, Calor will only process such personal data in accordance with its obligations:
 - a. in the Republic of Ireland under the Data Protection Acts 1988 to 2018 and the General Data Protection Regulation (Regulation (EU) 2016/679) (“GDPR”); and
 - b. in Northern Ireland under the UK Data Protection Act 2018, the UK General Data Protection Regulation (“UKGDPR”) and any legislation in Northern Ireland to implement the UKGDPR.