- 1. Installer incentives are open only to RGII registered installers who have signed up to Calor's Installer Charter.
- 2. Calor retains the right to refuse payment of any or all incentives at any time arising from a submitted Claim Form
- 3. The Calor Installer Incentive Scheme may be changed or withdrawn at any time and without prior notice.
- 4. Any and all Claim Form(s) are subject to inspection by a Calor authorised employee
- 5. Any false claim(s) will result in exclusion from any and all future incentive programmes run by Calor and removal from the Calor Installer Panel.
- 6. Incomplete forms will be returned to the installer without payment.
- 7. Estimation of tonnage per annum must be agreed in advance of a Claim Form being submitted and in conjunction with a Calor Area Sales Representative.
- 8. A bonus incentive can be claimed when any of the 5 jobs outlined above are completed within an agreed time period. This is at the discretion of the Calor Area Sales Representative and can be withdrawn at any time.
- 9. Any and all claim(s) longer than 3 months from customer installation completion date will NOT be paid.
- 10. The monetary amount owing to the Installer on successful approval of the Claim Form must be the same amount as set out in the Claim Form.