



Cylinder Service Charge Registration Form

This Form must be sent by post to Cylinder Support Team, Whitegate, Co. Cork or by email to cylindergas@calorgas.ie and attach/enclose photo of the receipt for the cylinder service charge, to register your entitlement for a refund.

CUSTOMER DETAILS

Name: _____

Address: _____

Phone _____ Email: _____

Transaction Date:

| | | | | | |
|--|--|--|--|--|--|
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|--|--|--|--|--|--|

CYLINDER RETAILER DETAILS

Retailer name: _____

Address: _____

Please tick cylinder size as appropriate

| | |
|----------------|--------------------------|
| 5kg Butane | <input type="checkbox"/> |
| 11.34kg Butane | <input type="checkbox"/> |
| 9kg Propane | <input type="checkbox"/> |
| 11kg Propane | <input type="checkbox"/> |
| 19kg Propane | <input type="checkbox"/> |
| 34kg Propane | <input type="checkbox"/> |
| 47kg Propane | <input type="checkbox"/> |
| 6kg Patio Gas | <input type="checkbox"/> |
| 11kg Patio Gas | <input type="checkbox"/> |

Your details will be registered once you submit the Form and a receipt showing payment of the cylinder service charge.

Where the customer no longer requires the use of a Calor cylinder he/she must submit a Form and a receipt showing payment of the service charge. Only then will the customer be entitled to the following percentage refund of the original cylinder charge payment.

| | |
|--|-----|
| Within one year from the date of payment of the cylinder service charge | 70% |
| Within two years from the date of payment of the cylinder service charge | 60% |
| Within three years from the date of payment of the cylinder service charge | 50% |
| Within four years from the date of payment of the cylinder service charge | 40% |
| Within five years from the date of payment of the cylinder service charge | 30% |
| Within six years from the date of payment of the cylinder service charge | 20% |
| Within seven years from the date of payment of the cylinder service charge | 10% |

Calor Gas cylinders remain the property of and are to be filled only by Calor Gas.