

## Promotion Terms & Conditions – Republic of Ireland

1. These Terms and Conditions of Calor Teoranta, trading as Calor Gas, Calor Ireland, and Calor Kosangas (“Calor”)/Calor Gas Northern Ireland Limited, trading as Calor Gas and Calor Kosangas, together (“Calor”)
2. The promoter of this raffle/prize draw (the “Promotion”) is the authorised Calor retailer at whose premises the Promotion is conducted (the “Promoter”).
3. Calor is the prize sponsor only. Calor does not operate, administer, or manage the Promotion and has no responsibility for the operation of the Promotion, the collection or handling of entries, the selection of the winner, or prize fulfilment (save for making the prize available to the Promoter, if applicable).
4. The Promotion is open to residents of Ireland, aged 18 years or over at the time of entry.
5. Employees of the Promoter, their immediate family members, and anyone professionally connected with the Promotion are not eligible to enter.
6. The Promotion will run for a limited period of time, as determined by the Promoter, during which entry forms will be available in-store (the “Promotion Period”).
7. Entries received outside the Promotion Period will not be accepted.
8. The Promoter reserves the right to verify eligibility and to require proof of age and residence.
9. To enter, complete an official entry form available in-store and place it in the designated entry box during the Promotion Period.
10. No purchase is necessary to enter.
11. One (1) entry per person is permitted unless stated otherwise. Multiple entries or entries completed on behalf of another person may be disqualified.
12. The Promoter is not responsible for illegible, incomplete, damaged, lost or misdirected entries.
13. The prize is one (1) LPG gas appliance (for example, a BBQ, pizza oven or outdoor heater) (the “Prize”), sponsored by Calor.
14. The Prize is non-transferable, non-exchangeable, and no cash alternative is available.
15. The Promoter reserves the right to substitute the Prize with another of equal or greater value if circumstances beyond its reasonable control make this necessary.
16. The Prize is provided subject to any manufacturer’s standard warranty or instructions, where applicable.
17. Where installation is required, the winner is responsible for ensuring that any gas installation is installed by persons who have successfully completed the appropriate gas installer course, who are registered with RGII to carry out work on LPG installations that such installations are installed in accordance with the appliance manufacturer’s instructions. Calor will not be responsible or liable for or in connection with the installation of any new LPG [appliance] under this [Offer Name] Offer.
18. All gas installations must be installed and certified to conform to the requirements of Irish Standard 820 Non-Domestic Gas Installations, current Building Regulations and appliance manufacturer’s installation instructions.
19. Furthermore, Calor will not be responsible or liable for or in connection with the warranty or manufacture of any new LPG appliance which has been installed, for which this Calor offer has been redeemed. The winner is responsible for ensuring that they maintain their new LPG appliance in accordance with the new LPG appliance manufacturer’s instructions.
20. The winner will be selected by a random draw from all valid entries received during the Promotion Period.

21. The prize draw will be conducted within a reasonable period following the close of the Promotion, on a date determined by the Promoter. Details of the draw will be made available in-store by the Promoter.
22. The winner will be notified using the contact details provided on the entry form within 7 days of the draw.
23. If the selected winner cannot be contacted, does not respond within 7 days, or is found to be ineligible, the Promoter reserves the right to select an alternative winner using the same method.
24. The Prize must be collected from the Promotor 7 days of notification, unless otherwise agreed.
25. Proof of identity may be required before the Prize is released.
26. Any costs not expressly included in the Prize (including transport, accessories, fuel or assembly) are the responsibility of the winner.
27. The Promoter, is the sole data controller for all personal data collected in connection with this Promotion for the purposes of:

Regulation (EU) 2016/679 (the General Data Protection Regulation or GDPR) and the Data Protection Act 2018
28. Personal data provided by entrants (such as name and contact details) will be used solely for the purpose of administering the Promotion, including validating entries, contacting the winner, and arranging prize collection.
29. At no point will Calor receive, access, process, or have visibility of entrants' personal data, whether directly or indirectly. Entrants' personal data will not be shared with Calor, and Calor is not a joint promoter, joint controller, or data processor in respect of this Promotion.
30. Entrants have rights under applicable data protection law, including the right to access, rectify or request deletion of their personal data, subject to legal limitations. Any data protection queries should be directed to the Promoter.
31. The Promoter's decision in relation to any aspect of the Promotion is final and binding and no correspondence will be entered into, subject to applicable law.
32. The Promoter reserves the right to disqualify any entry that does not comply with these Terms & Conditions or where it reasonably suspects fraud or misuse.
33. Nothing in these Terms & Conditions excludes or limits liability which cannot be excluded by law.
34. Subject to clause 33, neither the Promoter nor Calor shall be liable for any loss, damage or injury arising out of or in connection with the Promotion or the Prize, except where caused by their negligence or wilful misconduct.
35. Calor accepts no responsibility for the operation or administration of the Promotion.
36. The Promoter reserves the right to amend, suspend or cancel the Promotion where necessary due to circumstances beyond its reasonable control.
37. If any provision of these Terms & Conditions is held to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.
38. These Terms & Conditions shall be governed by and construed in accordance with the laws of Ireland, and the courts of Ireland shall have exclusive jurisdiction.