

Terms & Conditions (ROI/NI)
Business Water Heating Promotion
Free 20kg Reviva

1. These Terms and Conditions of Calor Teoranta, trading as Calor Gas, Calor Ireland, and Calor Kosangas / Calor Gas Northern Ireland Limited, together ("Calor"), apply only to Business customers who are switching to Calor for their business energy & hot water.
2. This Offer document and these Terms and Conditions are only available to Business Customers for their business use and are not available to Domestic or Cylinder Customers. Cylinder business customers see clause 12.
3. This Offer is only available to Business Customers who have entered into an Agreement for new bulk or cylinder gas installations of Calor for their business premises in the Republic of Ireland or Northern Ireland, or to customers changing from another energy supplier. This offer does not apply to change of ownership customers or metered estate customers.
4. Where a Business Customer satisfies the conditions set out at Clause 1 – 3 above and has entered an Agreement to switch to Calor for supply of Liquefied Petroleum Gas ("LPG") for their business energy, they will be entitled to receive 20kg Farm-O-San Reviva bucket for restoring nutrient balance (the "Offer").
5. The Offer is not available in conjunction with any other promotion.
6. Only one offer is available per Business Customer and any claims relating to subsequent installations will not be valid.
7. In order to qualify, it is the Business Customers' responsibility to have Calor installed in their business. Business Customers are responsible for ensuring that their gas installation is installed by persons who have successfully completed the appropriate gas installer course, who are registered with RGII/Gas Safe to carry out work on LPG installations that such installations are installed in accordance with the appliance manufacturer's instructions. Calor will not be responsible or liable for or in connection with the installation of any new LPG appliance under this Water Heating Promotion.
8. All gas installations must be installed and certified to conform to the requirements of [Irish Standard 820 Non-Domestic Gas Installations/ Gas Safety (Installation and Use) Regulations (Northern Ireland) 2004], current Building Regulations and appliance manufacturer's installation instructions.
9. Furthermore, Calor will not be responsible or liable for or in connection with the warranty or manufacture of any new LPG appliance which has been installed, for which this Calor offer has been redeemed. The Customer is responsible for ensuring that they maintain their new LPG appliance in accordance with the new LPG appliance manufacturer's instructions.
10. The Limitation of Liability clause in the Supply Agreement will apply to the Offer as if it were set out in full herein and as if the defined term "Equipment" was defined as including "new LPG appliance" in the sub-clause thereunder.
11. Applications to qualify for and avail of the offer will be subject to inspection, verification and acceptance by Calor personnel.
12. The Offer is non-transferable and cannot be refunded or exchanged. There is no monetary cash value offered.
13. The Offer is subject to availability and may be withdrawn or changed by Calor at any time and without notice.
14. The free Reviva bucket can be collected from a local Reviva retailer whose details will be provided to the customer when they sign up to Calor.
15. The Offer is valid from 1st January and ends on 31st March 2024.
16. Installations must be completed before 30/04/2024 to avail of this promotion.
17. Only persons aged 18 and over can apply for the Offer.
18. Minimum usage terms may apply.
19. The Offer is only available to the owner of the property.
20. In the event that any of these Terms and Conditions conflicts with any of the terms of the Supply Agreement, those Terms and Conditions will prevail.
21. Data Protection:

21.1. Calor is committed to protecting the personal data of its customers and ensuring your privacy. To the extent that Calor collects personal data from the Customer in the course of performing its obligations under the Promotion and/or to administer the Customer's account and to provide our services and products, Calor will only process such personal data in accordance with its obligations:

21.1.1. in the Republic of Ireland under the Data Protection Acts 1988 to 2018 and the General Data Protection Regulation (Regulation (EU) 2016/679) ("GDPR"); and

21.1.2. in Northern Ireland under the UK Data Protection Act 2018, the UK General Data Protection Regulation ("UKGDPR") and any legislation in Northern Ireland to implement the UKGDPR.

01.01.2024

21.2. The purposes for which Calor may process personal data include: setting up, monitoring and managing the Promotion, its Confirmation and Acceptance, all installations, finance, obtaining credit references, obtaining, maintaining and exchanging information on meter points, with Registered Gas Installers, reporting to statutory authorities and regulators, billing, call data management and, depending on your written preferences, direct marketing purposes as notified by you.

21.3. Calor will retain your personal data only for as long as necessary to fulfil the purposes for which it was collected, or as required by applicable laws and regulations.

21.4. Calor implements appropriate technical and organisational measures to protect your personal data from unauthorised access, loss, misuse, alteration, or disclosure.

21.5. To facilitate the Promotion, Calor may engage agents and third-party service providers who will process your personal data on its behalf. These processors will only act under Calor's instructions and are required to implement adequate technical, organisational and security measures to protect your data. You have the right to access, rectify, and erase your personal data held by Calor. You may also have the right to restrict or object to the processing of your personal data and to data portability. To exercise these rights contact us at legal.department@calorgas.ie, by calling 014505000, or by writing to us at: Data Protection, Calor Teoranta, Long Mile Road, Dublin 12.