

**Terms & Conditions (ROI)**  
**Rinnai Water Heater Promotion August 2023**

1. These Terms and Conditions of Calor Teoranta, trading as Calor Gas, Calor Ireland, and Calor Kosangas (“Calor”), apply only to new liquefied petroleum gas applications of Calor in [the Republic of Ireland in respect of business customers (“Business Customers”) only.
2. The Free Rinnai Heater promotion (the “Promotion”) is available to new Business Customers for their business/commercial use and not available to new or existing domestic, cylinder, metered or change of ownership customers.
3. This Promotion is only available to new Business Customers who enter into an Agreement for the Supply of LPG with Calor for a fixed term of 24 months (the “Supply Agreement”) and the provisions of the Supply Agreement will apply to all such offers.
4. Where a Business Customer satisfies the conditions set out at Clause 1 – 3 above and enters into a bulk supply agreement for Calor LPG for their business, Calor will supply the Business Customer a Rinnai Water Heater (the “heater”).
5. The type and model of heater will be decided by the Calor representative based on the requirements of the installation.
6. Only one heater will be available per business customer and any claims relating to subsequent installations will not be valid.
7. Business Customers are responsible for ensuring that their gas installation is installed by persons who have successfully completed the appropriate gas installer course, who are registered with RGII to carry out work on LPG installations that such installations are installed in accordance with the appliance manufacturer’s instructions. Calor will not be responsible or liable for or in connection with the installation of the heater under this Offer.
8. All Business Customers are responsible for the costs of any electrical work, water treatments or other costs related to the heater and its installation.
9. All gas installations must be installed and certified to conform to the requirements of Irish Standard 820 Non-Domestic Gas Installations current Building Regulations and appliance manufacturer’s installation instructions.
10. Furthermore, Calor will not be responsible or liable for or in connection with the warranty or manufacture of the heater. The Customer is responsible for ensuring that they maintain their the heater in accordance with the heater manufacturer’s instructions.
11. All Business Customers are responsible for ensuring that they maintain the heater in accordance with the heater manufacturer’s instructions.
12. Clause 22 of the Supply Agreement in respect of the limitation of liability of Calor will apply to the Offer as if it were set out in full herein .
13. Applications to qualify for the promotion will be subject to inspection, verification and acceptance by Calor personnel.
14. The Promotion is non-transferable and cannot be refunded or exchanged. There is no monetary cash value offered.

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15. The Promotion is subject to availability and may be withdrawn or changed by Calor at any time and without notice.
16. The Promotion is not available in conjunction with any other offer.
17. The Promotion is valid from 25<sup>th</sup> August – 30<sup>th</sup> September 2023.
18. Installations for the Promotion must be completed on or prior to the 31st December 2023.
19. Only persons aged 18 and over can apply for the Offer.
20. Only the owner of the property referred to in the Supply Agreement may enter the Competition.
21. Calor reserves the right to withdraw, cancel, suspend or amend the offer or the terms and conditions of the Competition, with no liability to any entrant, the prize-winner or any third party. By accepting the offer, the promoters the right to use and publish his/her name and picture in such media as Calor may choose (including but not limited to the internet) for advertising and promotional purposes without payment.
22. In the event that any of these Terms and Conditions conflicts with any of the terms of the Supply Agreement, these Terms and Conditions will prevail.
23. A Calor employee and/or a Calor third party contractor and/or any member of a Calor employee's immediate and or extended family and/or a Calor third party contractor's immediate and or extended family are excluded from ever availing of these terms and conditions.
24. The purposes for which Calor may process Personal Data include for the purposes of setting up, monitoring and managing the Promotion, its Confirmation and Acceptance, all installations, finance, obtaining credit references, obtaining, maintaining and exchanging information on meter points, with Registered Gas Installers, reporting to statutory authorities and regulators, billing, call data management and, depending on your written preferences, direct marketing purposes as notified by you. Calor may pass Personal Data to its agents and service providers when relevant for these purposes.
25. Republic of Ireland: Calor Gas is committed to protecting the privacy of its customers in compliance with its obligations under the Data Protection Acts 1998 and 2003 and General Data Protection Regulation (Regulation (EU) 2016/679).