TERMS & CONDITIONS (NI)

for

FREE 1500 litres offer 2021

1,500 litres of free Liquefied Petroleum Gas ("LPG") Terms and Conditions

- These Terms and Conditions of Calor Gas Northern Ireland Limited, trading as Calor Gas and Calor Kosangas ("Calor"), apply only to new bulk gas installations of Calor home heating for domestic, self-build customers in Northern Ireland, and/or to customers changing from another energy supplier
- The offer is 1500 litres of free Calor LPG for new LPG customers or 500 litres of Calor LPG for customers switching to Calor Gas from an alternative LPG supplier (subject to terms and conditions). BioLPG can be substituted for conventional LPG but the equivalent amount is 1200 litres for new LPG customers or 500 litres for customers switching to Calor Gas from an alternative LPG supplier ("the Offer").
- 3. The Offer applies only to new bulk gas installations of Calor home heating for domestic, selfbuild customers in Northern Ireland, and/or to customers changing from another energy supplier, where Calor gas will be used in the primary home as the primary source of heating
- 4. The Offer is based on the typical usage of a Calor bulk supply customer over the winter period, October February
- 5. The Offer does not apply to change of ownership customers or metered estate customers.
- 6. The Offer of free LPG will be applied to the customer's account upon first fill only.
- 7. Customers are required to enter into an Agreement for the supply LPG with Calor for a 24 month term in order to avail of this offer.
- 8. Please see the terms and conditions in your Bulk Supply Agreement for more details.
- 9. In order to qualify customers must have a central heating system installed. The customer is responsible for organising and maintaining the installation of any LPG systems.
- 10. Only persons who have successfully completed the appropriate gas installer course and who are registered with Gas Safe may carry out work on LPG installations.
- All domestic gas installations must be installed and certified to conform to the requirements of Gas Safety (Installation and Use) Regulations (Northern Ireland) 2004, current Building Regulations and appliance manufacturer's installation instructions.
- 12. Calor cannot be held responsible for the quality or warranty of any appliance installation.
- 13. Applications are subject to inspection and verification by Calor personnel.
- 14. This promotional offer is non-transferable and cannot be refunded or exchanged.
- 15. This promotional offer is subject to availability and may be withdrawn or changed at any time without notice.
- 16. This promotion begins on 28/10/21 and ends on 31/12/21.
- 17. Installations must be completed before 28/02/21 in order to avail of this promotion.
- 18. Only persons aged 18 and over can apply for this offer.
- 19. Applications to qualify for and avail of the Offer will be subject to inspection, verification and acceptance by Calor personnel.

- 20. The Offer is subject to availability and may be withdrawn or changed by Calor at any time and without notice.
- 21. The Offer is not available in conjunction with any other offer.
- 22. In the event that any of these Terms and Conditions conflicts with any of the terms of the Supply Agreement, these Terms and Conditions will prevail.
- 23. A Calor employee and/or a Calor third party contractor and/or any member of a Calor employee's immediate and or extended family and/or a Calor third party contractor's immediate and or extended family are excluded from ever availing of these terms and conditions.
- 24. To the extent that Calor collects Personal Data from you in the course of performing its obligations under this competition, Calor will process such Personal Data in accordance with the Data Protection Act 2018, the UK General Data Protection Regulation ("UKGDPR") and any legislation in Northern Ireland to implement the UKGDPR, to administer your account and to provide our services and products.